

# The right help when you need it.



Get the right  
**IT Support**  
when you need it.



## Support Spending Account Managed Support Services

**Get access to IT support experts without overloading your budget**



Supporting your employees' technology needs is essential when it comes to fostering a productive and secure work environment. With our Support Spending Account, you can satisfy your team's fundamental requirements in a budget friendly way, all while relying on our superior support and management team.



### Access to our Support Team

Have instant access to our support team when issues arise.



### End User and System Support

End User and System support for your critical network devices and servers.



### Monitoring and Alerting

24/7/365 system monitor and regular reporting will keep you up-to-date on the health of your IT environment.



### Scheduled Business Reviews

Stay up-to-date with the latest technology with regular business reviews and IT advice.

## Support Spending Account

### Managed Support Services

Our Support Spending Account option is a custom IT support and management model designed to fit any budget. While providing you with access to our services and right-sized support and IT management, your team will stay protected, connected, and productive.

Our technology experts will help you determine an appropriate monthly IT allowance as well as meet any requirements for continuous maintenance and IT Security. If you ever need to go over your monthly amount, you will still have instant access to our team.



Our Support Spending and Management Account comes with the following services:

- Phone and email support
- Access to our technical team when you need it
- Endpoint and server monitoring, alerting, and reporting
- Scheduled Technology Business Reviews
- Access to our technology experts



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