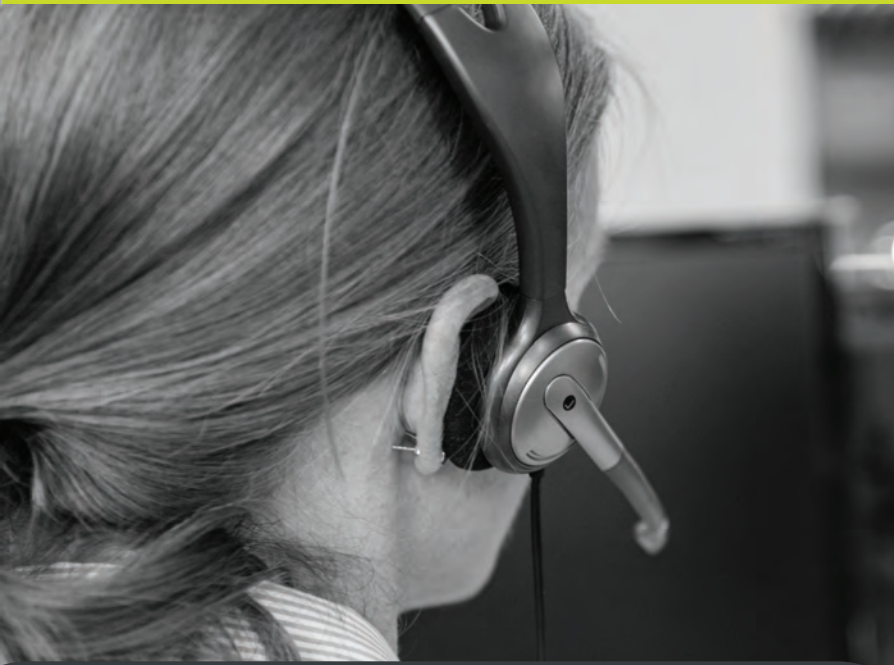


# Keep employees happy and productive.



The right  
**IT Support**  
when you need it.

## Managed Support Managed IT Services

### Delivering technical support while using “human” speak.

The majority of your employees may not be technically savvy. They simply expect their computer to work, and nothing can be more frustrating for an employee than the inability to get IT support when they need it. In comes IT Force. Our technically trained support team will keep your employees online and productive without any unwanted headaches.



#### Expert Support Technicians

When you call our service team, a real person answers. All of our support techs are technically trained and available to provide immediate help.



#### Around the Clock Monitoring and Alerting

With superior monitoring tools in place, we will often be able to fix an issue before you even know about it.



#### Personalized Support

With remote and on-site options, our team is available to provide the level of support you are used to...if not better.



#### Technical Business Reviews

Get in the mindset of constant improvement with regularly scheduled business reviews designed to improve your experience with our team.

# Managed Support

## Managed IT Services

Our Managed support services are available in several different options. Designed to fit any budget and any need, we can provide expert level IT support and management without using confusing terminology or offering you solutions you may not need. Trust our team to keep your business running smoothly. We focus on your technology so you can focus on your business.

### Our IT Support Services options include:

<b>Full Access User</b>	<b>M365 User</b>	<b>Shared Workstation</b>	<b>Unlimited On-site Support</b>	<b>24/7/365 Support</b>
Standard employee with access to a company issued PC and/or mobile device.	For remote employees or employees who do not need full access to LOB applications and business files stored on site.	For shared PCs such as in computer labs, terminals, training facilities, etc.	For businesses who require or are used to personal, desk-side support. A monthly fee will be determined.	Normal business support is 9AM to 5PM EST. 24/7/365 support is available at a set monthly fee.

### The following services are available with our support options:

- End User Support
- On-site Support
- 24/7/365 Support
- Workstation Monitoring and Management
- Server Monitoring and Management
- Active Directory Management
- Microsoft 365 Support
- Exchange Management and Support
- Network Management



1-800-463-3074



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